



KERALA STATE ELECTRICITY BOARD LIMITED

(Incorporated under the Indian Companies Act, 1956)

Office of the Chief Engineer (Human Resources Management)

Reg. Office : Vydyuthi Bhavanam, Pattom, Thiruvananthapuram- 695 004, Kerala.

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PROCEEDINGS OF THE CHIEF ENGINEER (HRM), KSEBL, THIRUVANANTHAPURAM

Sub:- Estt. – Posting of Senior Assitants on working arrangement to Centralised Call centre
Sanctioning– Orders issued –

No. EB3(b)/T&P/WA/CCC/2019

Dated, Thiruvananthapuram, 9.08.2019.

Read: Note No.CEIT/RITU/CCC/staff/2019-20 dated 09.08.2019 of the Chief Engineer (IT,CR&CAPs).

ORDER

Due to the outbreak of unexpected flood situation in the State, heavy inrush of Calls is being experienced in the Centralised Call Centre of KSEB Ltd. Due to the scarcity of sufficient staff, a large number calls are being placed in queue which will ultimately result in abandoning of calls. In the present scenario, calls leaving unattended, will damage the image of the KSEB Ltd as a public utility with social responsibility. In order to tackle the situation, the Chief Engineer (IT, CR &CAPs), vide note read above, has provided a list of 12 Senior Assistants, working in the Vydyuthi Bhavanam, Trivandrum, and requested to post them on working arrangement for a period of weeks, to Centralised Call Centre. Accordingly the following ten Senior Assistants are posted to Centralised Call Centre on working arrangement basis for a period of two weeks from the date this order. The controlling officers are directed to relieve the incumbents to Centralised Call centre forthwith.

Sl No	Name & Employee code	Present Office
1	Sri.Kiran S Nath (1065768)	O/o the CIA - RAO Monitoring Cell
2	Sri.Gireesh Kumar S (1049318)	O/o the Chief Engineer (HRM) – Establishment II
3	Sri.Tagore L V (1044086)	O/o the CIA - RCA Thiruvananthapuram
4	Sri.Arun Dutt (1051459)	O/o the LA & DEO
5	Sri.Seetha Rama Kumar G (1047854)	O/o the CIA
6	Sri.Sanush Raj (1051857)	O/o the CIA - RCA Thiruvananthapuram
7	Sri.Suresh Kumar B S (1046031)	O/o the Chief Vigilance Officer.
8	Sri.Anirudhan V (1046808)	O/o the Chief Engineer (HRM) – Pension Sanction
9	Sri.Sunil G (1058990)	O/o the LA & DEO
10	Sri.Abhilash S B (1050171)	O/o the Chief Engineer (HRM) – Records Room

Note: 1. The order is issued in exigency of service and public interest.

2. The employees shall be relieved today itself.

Sd/-

CHIEF ENGINEER (HRM)

Copy to:-

1. The Chief Engineer (IT)
2. The Deputy Chief Engineer (HRM-II)(Office).
3. The Chief Internal Auditor, KSEB Ltd.
4. The LA & DEO, KSEB Ltd
5. The Chief Vigilance Officer, KSEB Ltd.
5. Stock file.

FORWARDED/BY ORDER

SENIOR SUPERINTENDENT