

**KSEB**  
കേരളാ സർക്കാർ



## **KERALA STATE ELECTRICITY BOARD Ltd**

(Incorporated under Companies Act, 1956

Vydyuthi Bhavanam, Pattom

Thiruvananthapuram – 695 004

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CIN: U40100KL2011SGC027424

### ABSTRACT

Appropriation of part payment of arrears of current charges for HT/EHT consumers – Sanctioned - Orders issued.

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### **CORPORATE OFFICE (IT)**

BO(FTD)No. 819 /2019 (IT/CU/HT-EHT Billing/2019-20),Thiruvananthapuram. Dated 04. 11 .2019

Read: 1. Note No SOR/CU/AMU/Colln/2019-20 dtd 22.10.2019 of Special Officer(Revenue)  
2. Note No. IT/CU/HT-EHT Billing/2019-20/328 dated 30.10.2019 of Chief Engineer(IT,CR&CAPS) submitted to Full Time Directors (Agenda No.11/11/19)

### ORDER

The Chief Engineer(IT, CR & CAPS) vide note read(2) above has reported that majority of the co-operative societies and Public Sector Undertakings like BSNL, Spinning mills, etc are remitting electricity charges after approval from higher authorities. This causes delay in payment or part payment. In the existing software, for consumers having arrears, the amount collected are accounted against Government levies across bills as per regulation 133 shown below. Hence the arrears will be spread over for different months.

As per Regulation 133 of Supply Code 2014, all payments made by the consumer shall be adjusted in the following order of priority

- (i) interest on electricity duty arrears;
- (ii) electricity duty arrears;
- (iii) interest on electricity charge arrears;
- (iv) electricity charge arrears;
- (v) dues of current month.

In this regard the Special Officer (Revenue) as per note read above has also reported that, collection posting against multiple bills are creating confusion among consumers and they are raising complaints on issue of arrear notice/disconnection notice. In order to avoid confusion among consumers, the SOR has requested to account collections as per regulation 133 of supply code 2014, in a month wise manner.

Based on the suggestion of SOR, a meeting was convened by the Director (Finance) on 24/10/2019 with Chief Engineer(IT, CR & CAPs) and Financial Advisor for discussing the above issues and Director (Finance) directed Chief Engineer (IT & CR) to modify the billing software 'Engrise' suitably for posting payment against different heads as per Regulation 133 on a bill wise manner as is being done for LT consumers.

Having considered the note read as 2 above in detail the Full Time Directors in its meeting held on 02.11.2019, resolved to accord sanction to make the posting payment against different

heads of HT/EHT consumers as per Regulation 133 of the Supply Code 2014 in a bill wise manner as being done in LT billing software OrumaNet with prospective effect.

Further resolved to accord sanction to modify HT/EHT billing application 'Enrgise' for incorporating the above changes.

Orders are issued accordingly.

By Order of the Full Time Directors

Sd/-  
**LEKHA . G**  
Company Secretary(i/c)

To

The Chief Engineer (IT,CR &CAPs)/The Chief Engineer(SCM)

Copy to: 1.The FA/CIA, K S E Board Ltd

2.The Company Secretary

3.The TA to CMD/ Director (D&IT)/(T&SO)/ (G-C&HRM)/(CP, SCM,G-E&S)

4.The PA to Director (Finance)

Forwarded / By Order

  
Assistant Engineer