

KERALA STATE ELECTRICITY BOARD

ABSTRACT

Power restriction to LT consumers with effect from 15.12.2012 to 31.05.2013 -
Complaints received from various consumers -modality of revision of quota -
sanctioned -orders issued

CORPORATE OFFICE (Tariff & Regulatory Affairs Cell)

B.O. (FM) No. 1051/2013 (KSEB/TRAC/Power restrictions) dated, Tvpn 10.05.2013

Read: 1. KSERC order dated 12.12.2012 on imposing power restrictions
2. B.O.(FM) No. 2425/2012 (KSEB/TRAC/Power restrictions 2012-13 dated
14.12.2012 on implementation of power restrictions.
3.BO(FM) (Genl) No. 646(2072/CML EE2- AEE2/2013/CE(C&T)) dtd 22.03.2013
4. Note No. KSEB/TRAC/ Power restrictions/2012-13 dated 25.04.2013
of the Chief Engineer (Commercial &Tariff).

ORDER

In view of the critical power situation, Kerala State Electricity Regulatory Commission (KSERC) vide order read above had ordered to impose restrictions on energy usage w.e.f 15-12-2012 and allowed to impose penalty charge on the energy usage above the restricted quota at the per unit rate of energy charges. The Hon'ble Commission has also specified the modalities for fixing the quota based on the previous one year average monthly consumption. The Commission has also directed to constitute a Grievance Redressal Committee at the head quarters to address the genuine complaints of HT&EHT consumers and at Circle level to address the genuine complaints of LT consumers on computation of base average.

2. Board vide order read (2) above has ordered to implement the order of the KSERC in Toto and ordered to fix the quota as per the 'order issued by the State Commission'. Board has also constituted a 'Grievance Redressal Committee (GRC) at head quarters under the Chief Engineer (Commercial & Tariff) to address the complaints of the HT&EHT consumers. Further, directions had been issued to the Distribution Chief Engineers to constitute a Grievance Redressal Committee at distribution at circle level to address the genuine complaints of the LT consumers. Board vide order read (3) above has issued the general guidelines to be followed for redressing the complaints regarding the fixation of quota in the case of HT &EHT consumers.

3. Kerala State Small Industries Association' has filed a petition before the Kerala State Electricity Regulatory Commission(KSERC) alleging that, there are irregularities in addressing the genuine complaints raised by LT consumers before the Grievance Redressal Committees constituted at the distribution circles and following different methodologies for fixation of the quota.

4. KSERC has conducted detailed hearing on the petition on 23-04-2013 at Commission's office. During the hearing, KSERC has issued following directions to KSEB for strict compliance on the implementation of the power restrictions on LT consumers.

- (i) All the GRC committees at circle level shall follow uniform procedures for addressing the complaints raised by the LT consumers

on fixation of quota. KSEB shall ensure the same. KSEB may issue 'general guidelines for arriving the base average calculation and fixation of quota' for the general complaints raised by the consumers. The guidelines issued by the Board for HT&EHT consumers with suitable modifications for LT consumers can be adopted for the same.

- (ii) KSEB may look in to the possibility of 'clubbing the daily 1½ hour load shedding' to LT consumers located at 'industrial parks' etc with dedicated feeders and impose them 'power holidays on week days' if the consumers insists.

5. The Chief Engineer (Commercial& Tariff) vide note read above has placed the above directions before the Board for compliance. The Chief Engineer has also submitted the following general guidelines for arriving the base average consumption and fixation of quota, for approval of the Board.

Sl No	Nature of the complaint	Guidelines
1	Connected Load enhanced during the period specified for base average calculation, i.e. from Aug-2011 to Sep-2012, however the period of using the enhanced load was less than six months (till September-2012)	The quota shall be fixed as the sum of the quota of previous one year before the month of enhancement as per B.O dated 14.12.12 and applicable quota @105 kWh/kW for the enhancement in connected load.
2	Connected Load enhanced during the period specified for base average calculation i.e. from Aug-2011 to Sep-2012, however the period of using the enhanced load was more than six months (till September-2012)	Average consumption during the period from the month of enhancement to September 2012 shall be taken as Base average and quota may be re-fixed accordingly.
3	Enhancement of connected load after September-2012	Base average already fixed as per B.O dated 14.12.12 plus 105kWh/kW for the enhancement in connected load.
4	Consumption during the major portion in the period(August 2011 to September 2012) is very low or nil due to lock out/ strike / shut down / not functioning of the equipments etc.	If documentary evidence are produced, the base average shall be calculated excluding the consumption during lockout/shut down/strike and other reasons but taking 12 months average before September 2012.
5	Commercial production restarted after a long spell of closure (minimum 2 years)	Quota shall be revised based on the connected load @105 kWh/ kW
6	Seasonal consumers.	To exclude the months having nil consumption/low consumption (off seasonal months), but taking 12 months average consumption for arriving at base average and thus quota re-fixed as per B.O dated 14.12.2012.

6. Having considered the note of the Chief Engineer (Commercial & Tariff), the Board hereby orders as follows:

- (i) Approve the guidelines proposed under para-5 above, for arriving the base average consumption and fixation of quota.
- (2) All the Deputy Chief Engineers of Electrical circles and GRCs shall see that the base average and quota shall be arrived strictly as per the order of the KSERC dated 12-12-2012, BO dated 14-12-2012 and subsequent guidelines and clarifications issued from the Board.

- (3) Deputy Chief Engineers, Electrical Circle are directed to revise the decision taken if any by the GRCs against the KSERC order dated 12-12-2012 and Board order dated 14-12-2012 with retrospective effect.
- (4) to request all the consumers under a dedicated feeder to provide a joint representation saying that they are agreeable for availing 'power holiday' instead of cyclic load shedding in order to enable the Board to look in to the possibility of clubbing the daily 1 ½ hour load shedding to LT consumers located at Industrial parks etc. with dedicated feeders so as to impose 'Power holidays' to them on weekdays.

By Order of the Board
Sd/-
N. Madhusoodanan Asari
Secretary

To

Chief Engineer (Commercial & Tariff)
Chief Engineer (Distn. South/Central/North)
Chief Engineer (Projects / IT)
Chief Engineer (Corporate Planning)
Chief Engineer (Transmission- System Operation), Trans (South/ North)
All Distribution Chief Engineers (Ele) Distribution Circles

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The Chief Internal Auditor,
TA to Chairman / Member (Distn./Trans. Gen Opns./Gen. Projects)
PA to Member (Finance), Sr.CA to Secretary
CA to CVO
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Forwarded by order

Assistant Engineer