



# KERALA STATE ELECTRICITY BOARD LIMITED

(Incorporated under the Companies Act, 1956)

Reg. Office: Vidyuthi Bhavanam, Pattom, Thiruvananthapuram – 695 004

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## ABSTRACT

Request for cancellation of Demand in favour of Smt.Tissy Jose, Moongananiyil, Vazhavatta under Electrical Section Meenangadi– direction of Hon'ble DLSA Wayanad - Sanctioned - Orders issued.

### **CORPORATE OFFICE (SBU-D)**

**B.O (FTD) No.480/2021 (D (D&IT)/D4Meter Reading/2020-21/0001) dated .**  
**25.06.2021 Thiruvananthapuram**

Read: 1. Letter No ECK/NOL/PLP(D)1576/20/2020-21/889 dtd 23.12.2020 of the Deputy Chief Engineer, Electrical Circle, Kalpetta.

2. Letter No FA/RC/EC\_Kalpetta/2020-21 dtd 04.02.2021 of the Financial Advisor, KSEBL.

3. Office Order (CMD)No.226/2021(TRAC/GL/OTS-2021/20-21) dated, Thiruvananthapuram 15.02.2021.

4. Note No.(D(D&IT)/D4/Meter Reading/2020-21/0001)/dated 14.06.2021 of the Director (Distribution,IT & HRM)(Agenda Item No 43/6/21).

## ORDER

The Deputy Chief Engineer, Electrical Circle, Kalpetta as per the letter read as 1<sup>st</sup> above, has reported that Smt.Tissy Jose, Moongananiyil, Vazhavatta, Meenangadi is the registered owner of the service connection with Con. No 1165937033308 under Electrical Section, Meenangadi. The connection was effected on 31.05.2014 under 1A tariff. The registered connected load of this connection is 3755 watts. The bill amount issued on 02.11.2020 against this No. is Rs 34,197/-.While taking meter reading at the premises on 02.11.2020, the Meter Reader / Spot biller inspected the meter box and found that the electricity was being discharged through the Metal Box due to loss of insulation of the outgoing side of the phase wire. The Meter Reader rectified the defect and the consumer was kept informed on the issue.

The consumer lodged a complaint about the excess bill on 04.11.2020 and the officials of Electrical Section Meenangadi made a site inspection on

the date of inspection was found to be only 4 units.

The consumer filed a complaint before the Hon'ble DLSA Wayanad seeking withdrawal of the bill. On 04.12.2020 the Hon'ble DLSA directed the Deputy Chief Engineer, Electrical Circle, Kalpetta to explore the possibility of withdrawal of the demand by taking up the matter with higher authorities. The Hon'ble DLSA also directed the petitioner to submit a representation to this effect to the Hon'ble CMD,KSEBL. The request was received through the Hon'ble DLSA Wayanad.

The Deputy Chief Engineer, Electrical Circle, Kalpetta. recommended the request for cancellation of the bill dated 02.11.2020 for Rs 34,197/- received from the petitioner in PLP (D) 1576/2020 through the Hon'ble DLSA Wayanad for a favorable action .

In this regard the remarks was sought from the Financial Advisor, KSEBL and the Financial Advisor as per letter read as 2<sup>nd</sup> above remarked that the replies of the petitioner and decision of the DLSA, Wayanad may be considered on humanitarian grounds based on the recommendations of the Deputy Chief Engineer,Electrical Circle, Kalpetta.

The matter was placed before Full Time Directors as per note read 4<sup>th</sup> above. Having examined the matter in detail, the Full Time Directors in the meeting held on 17.06.2021 resolved to accord sanction to the Deputy Chief Engineer, Electrical Circle, Kalpetta to waive the excess current charge billed during the period from 03/09/2020 to 02/11/2020, based on the request of the petitioner Smt.Tissy Jose, Moongananiyil, Vazhavatta,and the decision of the DLSA, Wayanad on humanitarian grounds as a special case.

Orders are issued accordingly.

By Order of the Full Time Directors

Sd/-

Lekha G.

Company Secretary (In charge)

To

The Deputy Chief Engineer, Electrical Circle, Kalpetta.

Copy to:

The Chief Engineer Distribution North /Chief Engineer (IT & CR)/Vigilance Officer/Legal Advisor & Disciplinary Enquiry Officer/  
Chief Internal Auditor/Financial Adviser  
The TA to Chairman & Managing Director  
The TA to Director (Distribution, IT & HRM / Planning, Safety & REES/Generation-  
Electrical, & SCM/ Transmission & System Operation / Generation- Civil)  
The RAO/ECA/RCAO/The Legal Liaison Officer  
The PA to Director (Finance) / C.A. to Secretary (Administration)/  
Company Secretary  
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Asst. Executive Engineer