

KERALA STATE ELECTRICITY BOARD LIMITED

(Incorporated under the Companies Act, 1956) Reg. Office: Vydyuthi Bhavanam, Pattom, Thiruvananthapuram – 695 004 CIN:U40100KL2011SGC027424 Website: www.kseb.in Phone: +91 471 2514685, 2514331, Fax: 0471 2447228 E-mail:ddkseb@kseb.in

ABSTRACT

Petition in favour of Smt. Khadija under Electrical Section Shoranur received at the Sandhvana Sparsham Adalath conducted on 09/02/2021& 11/02/2021 - Sanctioned - Orders issued.

CORPORATE OFFICE (SBU-D)

B.O(FTD) No.470/2021 (D(D&IT)/D4/Adalath/2020-21/0019)Dated.Tvpm. 22.062021.

Read: 1. BO (FTD) No. 352/2020 (D(D&IT/ D-4/ General-Adalath /2020 /2019-20) dtd 26.05.2020.

2. Office Order (CMD)No.226/2021(TRAC/GL/OTS-2021/20-21) dated, Thiruvananthapuram 15.02.2021.

3. Letter No. TS1/Complaints/2020-21/2046 dated 26/2/2021 of the Deputy Chief Engineer, Electrical Circle, Shoranur.

4. Letter No. TS1/Complaints/2021-22/20 dated 09/04/2021 of the Deputy Chief Engineer, Electrical Circle, Shoranur.

5. Note No.(D(D&IT)/D4/Adalath/2020-21/0019)/dated 14.06.2021 of the Director (Distribution,IT & HRM)(Agenda Item No 40/6/21).

ORDER

The Deputy Chief Engineer, Electrical Circle, Shoranur as per letter read as 3rd above, has forwarded the petition received from Smt.Khadija at the Sandhvana Sparsham Adalath conducted on 09/02/2021& 11/02/2021 along with the decision of the Adalath Committee requesting sanction to implement the same.

Smt. Khadija under Electrical Section Shoranur has requested to withdraw the excess bill generated as a result of earth leakage in her premises and requested for exemption in payment of the same due to her poor financial condition.

The Adalath decision noted in the above case is that the Executive Engineer, Electrical Division, Shoranur shall take action to revise the bill with previous average and application may be forwarded to the KSEBL Head Quarter. The Deputy Chief Engineer,Electrical Circle, Shoranur as per letter read as 4th above reported that the consumer belongs to BPL category with connected load 1795w and she has a disabled son. The Average consumption is nearby 300 units. Exorbitant consumption bimonthly recorded during 10/2020 & 12/2020 was 2016 units &1996 units respectively. The Consumption pattern before and after these spells appears to be normal. It is suspected that earth leakage at the consumer premises caused the abnormal readings .The Meter tested and found ok.

The matter was placed before the Full Time Directors as per note read as 5th above.

Having examined the matter in detail, the Full Time Directors in the meeting held on 17.06.2021 resolved to accord sanction to the Executive Engineer, Electrical Division, Shoranur to revise the bimonthly bill during 10/2020 &12/2020 in favour of Smt.Khadija (Con.No 1165359025315) with previous average consumption, as a special case, considering that the consumer is coming under BPL category

Orders are issued accordingly.

By Order of the Full Time Directors Sd/-Lekha G. Company Secretary (In charge)

То

The Deputy Chief Engineer, Electrical Circle, Shoranur. Copy to:

> The Chief Engineer Distribution North /Chief Engineer (IT &CR)/Vigilance Officer/Legal Advisor & Disciplinary Enquiry Officer/ Chief InternalAuditor/Financial Adviser The TA to Chairman & Managing Director The TA to Director (Distribution. IT& HRM / Planning, Safety &REES/Generation-Electrical, &SCM/ Transmission & System Operation / Generation- Civil) The RAO/ECA/RCAO/The Legal Liaison Officer The PA to Director (Finance) / C.A. to Secretary (Administration)/ Company Secretary Fair Copy Section / Library / Stock File

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