



KERALA STATE ELECTRICITY BOARD LIMITED

(Incorporated under the Companies Act, 1956)

Reg. Office: Vidyuthi Bhavanam, Pattom, Thiruvananthapuram - 695 004, Kerala

CIN :U40100KL2011SGC027424

website: www.kseb.in

Phone: +91 471.2514437, 2514371, 2514612 Fax: 0471 2514262

E-mail: sorkseb@kseb.in

Abstract

M/s. Coast Guard Residential Complex (LCN 33/6902) – Waiving of penalty – Meter faulty – Sanctioned – Orders issued.

CORPORATE OFFICE (SPECIAL OFFICER (REVENUE))

B.O (FTD) No.420/2021 (SOR/HTB 33/6902/2021-22)

Dated, Thiruvananthapuram, 03.06.2021.

- Read:-
- (1) Letter No.TS5/HT-Coast Guard/2020-21/1611 dated 15.10.2020 of the Deputy Chief Engineer, Electrical Circle, Kozhikode.
 - (2) Letter No.4000/100/E4 dated Nov-2020 of M/s. Garison Engineer, Kochi.
 - (3) This office letter No.SOR/HTB 33/6902/2021-22 dated 03.12.2020, 19.01.2021 and 25.03.2021.
 - (4) Letter No.TS 5/HT-Coast Guard Residential/2020-21/30 dated 08.04.2021 of the Deputy Chief Engineer, Electrical Circle, Kozhikode..
 - (5) Note No.SOR/HTB 33/6902/2021-22/97 dated 18.05.2021 of the Special Officer (Revenue) submitted to the Full Time Directors (Agenda 60/5/21)

ORDER

The metering equipments of M/s. Coast Guard Residential Complex, Kozhikode bearing LCN 33/6902 was declared as faulty by the TMR Division, Kannur on 17.06.2020. The Deputy Chief Engineer, Electrical Circle Kozhikode as per letter read as 1st above intimated the consumer to replace the faulty meter within 30 days. As per KSERC order dated 08.07.2019 in OA. No.15/2018 if any existing consumer having elected to purchase and supply the meter for replacement of the defective meter in his premises failed to do so within two months such consumer will be charged 50% extra over the prevailing rates applicable to him for both demand and energy for the said two months and one month thereafter. But the consumer failed to replace the faulty meter within the stipulated time as provided in the KSERC order dated 08.07.2019 due to delay in getting meter faulty intimation (i.e., after a lapse of four months) from the Authority concerned, meter faulty penalty was imposed on the bill issued for the month of November 2020 for ₹58,295.25.

Aggrieved consumer as per letter read 2nd above lodged compliant against imposing the penalty for meter faulty. Their grievance is that though the meter was

replaced within stipulated time limit as mentioned in the letter read as 1st above, imposing of meter faulty penalty cannot be justified and requested to adjust the penalty for ₹ 58,295.25 in future bills.

The Deputy Chief Engineer, Electrical Circle, Kozhikode as per letter read as 4th above reported that the delay occurred in intimation to the consumer for the replacement of faulty metering equipment due to Covid-19 Pandemic induced lockdown and the same was not intentional. Being a Central Government Organisation, the Deputy Chief Engineer recommended waiver of penalty based on the above details.

The matter was placed before the Full Time Directors as per note read as 5th above.

Having examined the matter in detail, the Full Time Directors meeting held on 21.05.2021 resolved to accord sanction to waive the meter faulty penalty amounting to ₹ 58,295.25 imposed on M/s. Coast Guard Residential Complex with LCN 33/6902 in the invoice issued for the month of November 2020 owing to the delay due to Covid-19 Pandemic induced lockdown and also considering that the consumer is a Central Government Organisation.

Orders are issued accordingly.

By Order of the Full Time Director,

Sd/-
LEKHA .G,
COMPANY SECRETARY (IN-CHARGE).

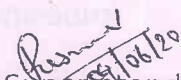
To

1. The Special Officer (Revenue),
2. M/s. Coast Guard Residential Complex, (LCN 33/6902), Kozhikode.

Copy to:-

1. The Financial Adviser/ Chief Internal Auditor/ Company Secretary (In-charge).
2. The Deputy Chief Engineer, Electrical Circle, Kozhikode).
3. The TA to [Chairman & Managing Director/ Director (Distn., IT & HRM/ Director (Transmission & System Operation)/ Director (Generation (Ele.) & SCM) / Director (Generation-Civil)/ Director (Planning & Safety)].
4. The PA to Director (Finance)/Senior CA to Secretary (Administration).
5. Library/Stock file.

Forwarded / By Order


Senior Superintendent.