



KERALA STATE ELECTRICITY BOARD Ltd

(Incorporated under the Companies Act, 1956)

Reg office : Vidyuthi Bhavanam, Pattom

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CIN: U40100KL2011SGC027424

ABSTRACT

Refund to consumer or applicant – settlement of banked energy, registration fees and other eligible refunds – process automation-Sanctioned – Orders issued.

CORPORATE OFFICE (IT)

BO(FTD)No.304 /2021/(IT/CU/Ongrid Solar Refund/2020-21)

Thiruvananthapuram. Dated 05.05.2021

Read: 1.B.O.(FTD) No.49/2021 (CE(REES)/Re Projects/AEE6/RE Cell2020-21/112)

Thiruvananthapuram, Dated 22.01.2021.

2.B.O.(FTD) No.597/2020(KSEB/TRAC/CG/Renewables/2020-21 dated 28.9.2020

3.Note No.IT/CU/Ongrid Solar refund/2020-21/29 dated 20.04.2021 of the Chief Engineer (IT,CR& CAPs) to the Full Time Directors.(Agenda No. 53/4/21)

ORDER

The Chief Engineer (IT,CR&CAPs) in the note read above has reported that, as per Renewable Energy and Net Metering Regulation 2020, the distribution licensees shall at the end of the settlement period pay for the excess energy banked by the prosumers and captive consumers at the average pooled power purchase cost of the licensee as approved by the Regulatory commission from time to time. KSEBL has also issued orders for the refund of solar registration fee, for eligible consumer who has installed the renewable energy system within the period of validity of the registration or as per the request of the consumer within the time period specified. Several other refunds are also done due to wrong credits and excess payment.

All the above refunds are presently processed in the OrumaNet and the details are shared manually to the concerned ARU for accounting and refunding the amount to the consumer or applicant as account payee cheque. The excess energy banked by solar consumers are to be settled each year during October to September and such consumer has to visit section Office for filling up an application form and later they are informed to visit the ARU for collecting the cheque. Moreover separate vouchers are being generated for each consumer at the ARU causing heavy workload to the staff during this period.

In order to overcome the above difficulties and to have a more consumer friendly approach the following procedures were recommended by the Chief Engineer (IT,CR&CAPS) for automating the refund to the consumers or applicants.

1. Registration of the consumer bank account, email and the phone number at the time of solar registration or as a onetime process for any refund.

2. Front page of the passbook or a cancelled cheque may be considered as the proof of account number and the same may be verified by the Senior Superintendent of the section for updating the account number against the consumer.
3. Any refunds processed in the orumanet against the applicant or consumer has to be automatically transferred to the accounting software of the concerned ARU along with the account number for initiating the refund.
4. A single RTGS statement can be prepared from the concerned ARU for sharing with the bank for transferring the amount to the respective bank account of consumer.

The Chief Engineer(IT,CR&CAPS) also recommended to automate all refunds now being done manually after obtaining and verifying the account numbers as detailed above and also recommended to provide a facility in the application for registering the account number, if required at the time of application with valid proof of account.

Having considered the matter in detail the Full Time Directors in its meeting held on 23.04.2021 resolved to accord sanction for the following. To automate the process of all refunds to consumer or applicant by capturing the Bank account number as detailed above.

To use copy of front page of the pass book or cancelled cheque for verifying the bank account number.

Orders are issued accordingly.

By Order of the Full Time Directors

sd/-

LEKHA.G

Company Secretary(i/c)

To

The Chief Engineer (IT,CR & CAPs)

Copy to: 1.The Financial Adviser, KSEBL

2.The Company Secretary, KSEBL

3.The TA to CMD/ Director (D,IT&HRM)/(T&SO)/ (G-C)/(SCM,G-E)(P&S)

4. The PA to Director (Finance)

Forwarded/By Order



Assistant Engineer