



**KERALA STATE ELECTRICITY BOARD LIMITED**  
**(Incorporated under the Companies Act, 1956)**  
**Registered Office: Vidyuthi Bhavanam, Pattom,**  
**Thiruvananthapuram – 695 004.**

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**ABSTRACT**

Implementation of IT projects under Part-A of RAPDRP and Non-RAPDRP in KSEBL – Continuation of FMS and AMC services for the IT equipments implemented under Part-A (IT) of RAPDRP and Non-RAPDRP in KSEBL for a period of six months after the expiry of the existing contract from 1<sup>st</sup> December 2020 – Extension of Contract – Sanctioned – Orders issued.

**CORPORATE OFFICE (IT)**

B.O.(FTD) No. 725/2020(IT/Proj/RAPDRP/KDN/AMC/2020-21/) Thiruvananthapuram, dated 01.12.2020

- Read: 1. B.O. (FTD) No. 354/2020(IT/Proj/RAPDRP/KDN/AMC/2020-21/), dated 26.05.2020.  
2. B.O. (DB) No. 687/2020 (IT/CU/FMS-RAPDRP/2020-21), dated 10.11.2020.  
3. Note No. IT/Proj/RAPDRP/KDN/AMC/2020-21/143 dated 19.11.2020 of the Chief Engineer (IT, CR & CAPs) to the Full Time Directors (Agenda No. 93/11/20).

**ORDER**

The Chief Engineer (IT, CR & CAPs) as per the note read above has reported that the RAPDRP scheme was initiated to bring down the Aggregate Technical and Commercial (AT&C) losses to the acceptable minimum level and Part-A of the scheme is for implementation of Information Technology (IT) infrastructure in Distribution sector for establishment of baseline data and IT applications for energy accounting /auditing & IT based consumer service centers. M/s. KEPCO KDN was awarded the contract for implementing the IT infrastructure (hardware equipments, software applications etc.) in Data Center (DC), Disaster Recovery Center (DR), Customer Care Center (CCC) and in 43 towns under Part - A of RAPDRP along with a separate contract to provide consumer services being offered to the RAPDRP area to other areas under Non-RAPDRP scheme.

For the continuous smooth functioning of the IT infrastructure, Facility Management Service (FMS) for a period of 5 years was included under the implementation contract, which is expiring by 30<sup>th</sup> November 2020. The components of the IT infrastructure (hardware equipments, software applications etc.) implemented by M/s. KEPCO KDN (in DC, DR, CCC and in 43 towns) under Part – A of RAPDRP and Non-RAPDRP (areas outside 43 towns) were covered under three year warranty period initially. Another contract was entered with M/s. KEPCO KDN for the Extension of Warranty / Annual Maintenance (AMC) for these hardware equipments for further periods which are also expiring by 30<sup>th</sup> November 2020.

As per the B.O. read 1<sup>st</sup> above, it was directed to invite an open tender for the AMC & FMS for the IT equipments and physical infrastructure of DC & DR implemented under RAPDRP and Non-RAPDRP for a further period of 3 years from 1<sup>st</sup> December 2020. Based on this, tender was invited on 7<sup>th</sup> August 2020 and no one submitted their bids. Since there was no participation of bidders, a meeting with prospective bidders was conducted on 24.09.2020. The major points raised by the bidders for their non-participation was brought to the attention of the Director Board in the meeting held on 14.10.2020, and the changes were approved vide B.O. read 2<sup>nd</sup> above. The re-tender for the work was done on 04.11.2020.

Since it became highly unlikely to appoint a new vendor by 30<sup>th</sup> November 2020, M/s. KEPCO KDN was requested to convey their willingness for continuing the contracts for FMS and AMC services in-line with the same rate, terms and conditions of the existing contracts for a further period of six months. Moreover, the processes of identification of a vendor to carry out the FMS and AMC services for managing the entire IT infrastructure, has been affected due to the Government initiated restrictions on account of the lockdown situation prevailing across the country due to Covid-19 pandemic (based on the guidelines issued under Disaster Management Act). In order to overcome the disruptions, the Government of India had issued Office Memorandum No. F. 18/4/2020 PPD dated 13.05.2020, extending service contracts (among other contracts) up to six months.

Based on the willingness extended by M/s. KEPCO KDN to continue the contracts for FMS and AMC services in-line with the same rate, terms and conditions of the existing contracts for a further period of six months, the Chief Engineer (IT, CR & CAPs) has recommended to continue the contract with M/s. KEPCO KDN for a further period of six months from 1<sup>st</sup> December 2020 onwards with the same rate, terms and conditions of the existing contracts for the IT infrastructure implemented under RAPDRP and Non-RAPDRP in view of the Government of India Office Memorandum No. F. 18/4/2020 PPD extending service contracts up to six months.

Having considered the matter in detail, the Full Time Directors in the meeting held on 20.11.2020 resolved to accord sanction to continue the existing Annual Maintenance (AMC) & Facility Management Service (FMS) contracts with M/s. KEPCO KDN for a further period of six months from 1<sup>st</sup> December 2020 onwards with the same rate, terms and conditions of the existing contracts for the IT infrastructure implemented under RAPDRP and Non-RAPDRP in view of the Government of India Office Memorandum No. F. 18/4/2020 PPD dated 13.05.2020, extending service contracts up to six months.

Orders are issued accordingly.

**By Order of the  
Full Time Directors**

**Sd/-**

**Lekha G.  
Company Secretary (I/C)**

To  
The Chief Engineer (IT, CR & CAPs)

Copy to:

1. The Financial Advisor / CIA, K S E B L
2. The TA to CMD / Director D, IT & HRM / GC / T & SO / GE & SCM / Planning & Safety
3. The PA to the Director (Finance) / Secretary (Administration)
4. Records/Stock file and Library / AB Section

Forwarded / By Order

  
**Assistant Executive Engineer**