



KERALA STATE ELECTRICITY BOARD Ltd

(Incorporated under the Companies Act, 1956)
Reg Office: Vydhyuthi Bhavanam, Pattom
Thiruvananthapuram - 695 004
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CIN: U40100KL2011SGC027424

ABSTRACT

Change in NACH debit date - Sanctioned- Orders issued.

CORPORATE OFFICE (IT)

B.O(FTD)No. 724/2020(No.IT/CU/NACH-Bills/2020-21) Thiruvananthapuram, dt 01.12.2020

Read: 1. BO(FTD) No.1177/2017(IT/CU/epayment/NACH/2016-17 dated 05.05.2017
2. Note No.IT/CU/NACH-Bills/2020-21/299 dated 16-11-2020 of the Chief Engineer(IT,CR & CAPs) to the Full time Directors (Agenda 62/11/20)

ORDER

The Chief Engineer (IT,CR & CAPs) as per note read as 2nd above has reported that, the Vydhyuthi Adalath conducted at Alappuzha on 20.02.2020, received complaints from NACH debit mode payment opted consumers, that they are not getting sufficient time to ensure fund in their bank account, as the bill is debited from the bank account on the very next day it is generated. KSEBL as per B.O read as 1st above, has implemented NACH direct debit system through the Corporation Bank by transferring the bills generated on a day on the next day to the Corporation Bank for debiting from the consumer account.

The complainant has requested to debit the bill amount after 10 days or due date from their account, as this period is already available to other consumers for paying electricity bills without fine. In view of the above, the Chief Engineer(IT,CR&CAPs) recommended that the bills of the consumers opted for NACH payment, may be transferred to the Corporation Bank after 5 days from the the date of bill generation for debiting from their account,instead of the present practice of sending it on the next day of bill generation.

Having considered the matter in detail, the Full Time Directors in its meeting held on 17.11.2020 resolved to accord sanction to modify the demand generated for NACH consumers presented on the immediate next day of bill generation as per B.O read 1 above for debiting their account to 5 days from the date of bill generation.

Orders are issued accordingly

By Order of Full Time Directors

sd/-

LEKHA.G

Company Secretary(i/c)

To

The Chief Engineer (IT,CR & CAPs), Vydhyuthi Bhavanam, Thiruvananthapuram.
Copy to: 1. The Chief Engineer, Distribution-South/Central/North/North Malabar
2. The FA/CIA, KSEBL, Vydhyuthi Bhavanam, Thiruvananthapuram.
3. The Company Secretary, KSEBL
4. The TA to CMD/ Director (D,IT & HRM)
5. The PA to the Director (Finance)

Forwarded / By Order


Assistant Engineer