



KERALA STATE ELECTRICITY BOARD Ltd.

(Incorporated under the Companies Act, 1956) CIN: U40100KL2011SGC027424

Registered Office: Vidyuthi Bhavanam, Pattom

Thiruvananthapuram - 695 004.

Phone: 91(471) 251 4610 Email: ceit@kseb.in Website: www.kseb.in

ABSTRACT

RFP for providing FMS with AMC for Data Centre, DR Centre and MPLS Network- Inclusion of new clause in the RFP for retender- Sanctioned- Orders issued.

CORPORATE OFFICE (IT)

B.O (DB) No. 687/2020 (IT/CU/FMS-RAPDRP/2020-21) Tvp, dated 10/11/2020

- Read: 1. BO(FTD) No. 354/2020(IT/Proj/RAPDRP/KDN/AMC/2020-21 dated 26.5.2020
2. Note No. IT/CU/FMS-RAPDRP/2020-21/242 dated 9.10.2020 of Chairman & Managing Director, KSEBL
3. Proceeding of the 55th meeting of the Board of Directors held on 14.10.2020 (Agenda no. 30-10/2020)

ORDER

As per BO read (1) above, sanction was accorded to invite open tender for providing Facility Management Services (FMS) with AMC for the IT infrastructure and physical infrastructure of the Data Centre, DR Centre and MPLS network of KSEBL in view of the closure of the existing FMS contract with M/s KEPCO KDN on 30.11.2020. Accordingly, open tenders were invited for the above purpose on 7.8.2020. Even after extending the date of bid submission to 10 more days, no bidders were participated in the bidding. The absence of 'Limitations of Liability' Clause and no upper capping of penalty for the non-compliance of SLA for FMS services of IT infrastructure in the RFP were found to be the main reasons for non-participation of bidders in the tender.

The matter was placed before the Board of Directors as per Note read as 2nd paper above. Modification was suggested for including the clauses on Limitation of Liability and penalty capping for non-compliance of SLA in the RFP document for inviting retender. The Secretary (Power) stated that it would be appropriate to take an opinion from Kerala State IT mission. The Director (Distribution, IT & HRM) stated that the RFP document was prepared based on similar RFP of Kerala State Data Centre. The Board was also appraised that the validity of the FMS contract is getting expired by 30th November 2020. Hence the new FMS contract has to be placed at least 45 days prior to the expiry of the existing contract.

Having considered the matter, the Board of Directors in its meeting held on 14.10.2020 passed the following resolutions:

1. Resolved to invite retender for providing FMS with AMC for the Data Centre, DR Centre and MPLS network of KSEBL, after incorporating the changes mentioned below in the RFP document

S/N	Name of Section	New Clause to be added
1	Section.4, Terms and Conditions	Clause 4.32 – Limitations of Liability. The aggregate liability of the bidder to the Utility, whether under the contract or otherwise, shall not exceed 150% of the total Contract value, except in the case of irrecoverable data losses
2	Section.7 Service Level Agreement	Clause 7.4 –Service Level Agreements & Targets. The total deduction of penalty per quarter shall not exceed 20% of the Quarterly FMS charges

2. Resolved further to write to the IT Department for their advice, if any, on the matter.

Orders are issued accordingly.

By Order of the Director Board,

Sd/-
LEKHA. G

To

The Chief Engineer (IT, CR & CAPS)

Copy to:

1. The FA/CIA, K S E Board Ltd
2. The TA to CMD/ Director (D, IT & HRM)
3. The PA to Director (Finance)
4. SCA to Secretary (Administration)

Forwarded / By Order

Assistant Executive Engineer

ORDER

The Chief Engineer (IT, CR & CAPS) is directed to ensure that the IT infrastructure of the Board is maintained in a state of readiness to support the operations of the Board. The Chief Engineer (IT, CR & CAPS) is also directed to ensure that the IT infrastructure of the Board is secure and free from any threats. The Chief Engineer (IT, CR & CAPS) is also directed to ensure that the IT infrastructure of the Board is available to all users of the Board. The Chief Engineer (IT, CR & CAPS) is also directed to ensure that the IT infrastructure of the Board is compliant with all applicable laws and regulations. The Chief Engineer (IT, CR & CAPS) is also directed to ensure that the IT infrastructure of the Board is cost-effective and efficient. The Chief Engineer (IT, CR & CAPS) is also directed to ensure that the IT infrastructure of the Board is scalable and flexible. The Chief Engineer (IT, CR & CAPS) is also directed to ensure that the IT infrastructure of the Board is reliable and resilient. The Chief Engineer (IT, CR & CAPS) is also directed to ensure that the IT infrastructure of the Board is secure and free from any threats. The Chief Engineer (IT, CR & CAPS) is also directed to ensure that the IT infrastructure of the Board is available to all users of the Board. The Chief Engineer (IT, CR & CAPS) is also directed to ensure that the IT infrastructure of the Board is compliant with all applicable laws and regulations. The Chief Engineer (IT, CR & CAPS) is also directed to ensure that the IT infrastructure of the Board is cost-effective and efficient. The Chief Engineer (IT, CR & CAPS) is also directed to ensure that the IT infrastructure of the Board is scalable and flexible. The Chief Engineer (IT, CR & CAPS) is also directed to ensure that the IT infrastructure of the Board is reliable and resilient.

Sl. No.	Name of the Officer	Designation
1	Mr. A. S. Srinivasan	Chief Engineer (IT, CR & CAPS)
2	Mr. B. S. Srinivasan	Assistant Executive Engineer