



## KERALA STATE ELECTRICITY BOARD LIMITED

(Incorporated under the Companies Act, 1956), CIN:U40100KL2011SGC027424

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### ABSTRACT

Granting subsidy to domestic consumers for the electricity charges and allowing installment facility for the bills issued from 20<sup>th</sup> April 2020 to 19<sup>th</sup> June 2020- relaxation extended to the consumers in containment zones- ratification-orders issued

### CORPORATE OFFICE (Planning)

B.O. (FTD) No. 526/2020 (KSEB/TRAC-D/Covid Pandemic – Tariff Concession/2020-21) dated, Tvpm 17.08.2020

- Read: 1. B.O. (FTD) No.434 /2020 (KSEB/TRAC-D/Covid Pandemic –Tariff Concession / 2020-21) dated 25.06.2020
2. Note No. KSEB/TRAC-D/Covid Pandemic – Tariff Concession/2020-21 dated 22.07.2020 of the Deputy Chief Engineer (Commercial & Planning) with full powers of Chief Engineer to the Chairman& Managing Director
- 3.Note No. KSEB/TRAC-D/Covid Pandemic – Tariff Concession /2020-21 dated 24.07.2020 of the Deputy Chief Engineer (Commercial & Planning) with full powers of Chief Engineer to the Full Time Directors (Agenda No.13/8/20)

### ORDER

KSEB Ltd., as per order read 1<sup>st</sup> above, has accorded sanction to provide subsidy to domestic consumers, as instructed by the State Government, on the additional bill amount raised in the invoices issued from 20<sup>th</sup> April 2020 to 19<sup>th</sup> June-2020. Accordingly, Subsidy as announced by the Government is being allowed to eligible domestic consumers in their subsequent bills. Meanwhile, it is noticed that the meter reading was disturbed even after resuming the same from 20<sup>th</sup> April 2020 in various hotspots and in containment zones as the movement has been restricted to prevent local transmission of Covid-19 Pandemic. Thus, there are instances of issuing bills based on previous average consumption even after 20<sup>th</sup> April-2020. Under such circumstances, the increase in consumption during lockdown period will reflect in subsequent bills only when actual meter reading become available. To redress the difficulty to these groups of consumers, the subsidy declared by the Government has to be passed in the subsequent bills as and when the actual reading becomes available.

The Deputy Chief Engineer (Commercial & Planning) with full powers of Chief Engineer as per note read as 2<sup>nd</sup> above has pointed out that In order to provide the

subsidy announced by the Government, to these groups of consumers the following strategy may be adopted:

- i) If the meter was not read out during the period from 20<sup>th</sup> April -2020 to 19<sup>th</sup> June, and in the next billing cycles due to the containment zone restrictions or otherwise, then the door locked average bills issued for such consumers shall be revised (excess revision bills in billing software) on getting the actual meter reading ie when the meter is accessible to the reader.
- ii) The additional bill amount for computing subsidy as ordered by the State Government, shall be the difference in the bill amount indicated in each 'excess revision bills' (for the door lock average bills issued from the date cease of meter reading due to lockdown to 19<sup>th</sup> June-2020) and the bill amount corresponding to average consumption (indicated in each invoices).
- iii) The 'excess revision bills' for door lock cases other than those specified in (ii) above shall not be considered for arriving subsidy announced by the Government.( ie the door lock average bills issued prior to date of cease of reading due to lockdown and after 19<sup>th</sup> June 2020,if any, shall not be considered)
- iv) Previous arrears, assessment amount if any, shall not be considered for arriving additional bill amount.

The Deputy Chief Engineer (Commercial & Planning) with full powers of Chief Engineer has also recommended to issue a clarification in this regard to the Chief Engineer (IT&CR) regarding the methodology to be followed for providing subsidy to such domestic consumers.

Considering the urgency, the Chairman & Managing Director has accorded sanction to authorize the Chief Engineer (IT&CR) to make necessary modification in the billing software for LT consumers to allow subsidies to the domestic consumers whose reading could not be taken from 20<sup>th</sup> April -2020 to 19<sup>th</sup> June-2020 and thereafter in the next billing cycles, as per the methodology specified above subject to the ratification by the Full Time Directors.

Further, the Deputy Chief Engineer (Commercial & Planning) with full powers of Chief Engineer as per note read as 3<sup>rd</sup> above has pointed out that necessary direction has been issued to the Chief Engineer (IT&CR) regarding the methodology to be followed for providing subsidy to the above mentioned category of domestic consumers

and requested to ratify the action of issuing a direction to authorize Chief Engineer (IT&CR) to make necessary modification as may be required in the billing software for LT consumers and for HT consumers as per the methodology specified above.

Having considered the matter in detail, the Full Time Directors in it's meeting held on 12.08.2020, resolved to ratify the action of issuing a direction to authorise Chief Engineer (IT&CR) to make necessary modification as may be required in the billing software for LT consumers and for HT consumers to allow subsidies to domestic and thereafter in the next billing cycles, as per the methodology specified above.

Orders are issued accordingly

By Order of Full Time Directors  
Sd/-  
Lekha.G  
Company Secretary -in -charge

To

Chief Engineer (IT & CR),  
Deputy Chief Engineer (Commercial & Planning) with full Powers of Chief Engineer  
Special Officer (Revenue)

Copy to

All Chief Engineers (Electrical)  
Legal Advisor & Disciplinary Enquiry Officer  
The Financial Advisor  
Chief Internal Auditor  
Deputy Chief Engineer (TRAC)  
All Deputy Chief Engineers (Ele) Circles  
TA to (Chairman & Managing Director), TA to Director (Distribution, IT&HRM)/ Director  
(Trans., System Operation & REES)/ Director {Generation (Electrical) & SCM}/  
Director (Gen- Civil), Director (Planning & Safety) PA to Director (Finance),  
Sr. CA to Secretary (Admn.)/ Company Secretary  
CA to IGP (CVO, KSEB), Chief Public Relations Officer, All RAO's  
Fair Copy Superintendent / Library

Forwarded by order

  
Assistant Executive Engineer