



KERALA STATE ELECTRICITY BOARD LIMITED
(Incorporated under the Companies Act, 1956)
Registered Office: Vidyuthi Bhavanam, Pattom,
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ABSTRACT

Implementation of IT projects under Part-A of RAPDRP and Non-RAPDRP in KSEBL – Inviting open tender for Annual Maintenance Contract (AMC) & Facility Management Service (FMS) for the IT & physical infrastructure implemented under RAPDRP for a further period of 3 years from 1st December 2020 – Sanctioned – Orders issued.

CORPORATE OFFICE (IT)

B.O.(FTD) No. 354/2020(IT/Proj/RAPDRP/KDN/AMC/2020-21/) Thiruvananthapuram, dated 26.05.2020

Read: Note no. IT/Proj/RAPDRP/KDN/AMC/2020-21/15 dated 15.05.2020 of the Chief Engineer (IT, CR & CAPs) to the Full Time Directors (Agenda No. 56/5/20).

ORDER

The Chief Engineer (IT, CR & CAPs) as per the note read above has reported that M/s. KEPCO KDN was awarded the contract for implementing the IT infrastructure (hardware equipments, software applications etc.) in Data Center (DC), Disaster Recovery Center (DR), Customer Care Center (CCC) and in 43 towns under Part – A of RAPDRP for establishment of baseline data and IT applications for energy accounting /auditing & IT based consumer service centers. A separate contract was also awarded to M/s. KEPCO KDN to provide consumer services being offered to the RAPDRP area to other areas under Non-RAPDRP scheme.

For the continuous smooth functioning of the IT infrastructure, Facility Management Service (FMS) for a period of 5 years was included under the implementation contract of M/s. KEPCO KDN, which is expiring by 30th November 2020. The components of the IT infrastructure (hardware equipments, software applications etc.) implemented by M/s. KEPCO KDN (in DC, DR, CCC and in 43 towns) under Part – A of RAPDRP and Non-RAPDRP (areas outside 43 towns) were covered under three year warranty period initially. M/s. KEPCO KDN was awarded the contract for Extension of Warranty / Annual Maintenance (AMC) for these hardware equipments for further periods which are also expiring by 30th November 2020.

M/s. Wipro Limited was awarded the contract for setting up and maintaining (along with providing FMS services for 5 years and providing AMC for the 4th and 5th year after the completion of 3 year equipment warranty) the physical infrastructure of the DC. On completion of this contract, M/s. Netcon Technologies India Pvt. Ltd. was awarded the contract to maintain the physical infrastructure of DC till 30th November 2020.

Similarly, the contract for setting up and maintaining the physical infrastructure for the DR of KSEBL at Infopark, Cherthala was also awarded to M/s. Wipro Limited, covering FMS services for 5 years along with providing AMC for the 4th and 5th year after the completion of 3 year equipment warranty. This contract is also expiring by the end of November 2020.

In view of the above, the Chief Engineer (IT, CR & CAPs) has suggested to either continue the AMC & FMS contract with M/s. KEPCO KDN for the IT infrastructure implemented under RAPDRP and Non-RAPDRP for a further period of 3 years from 1st December 2020 with same rate, terms and conditions as per the existing contracts or to invite an open tender for the Annual Maintenance (AMC) & Facility Management Service (FMS) for the IT equipments and physical infrastructure of DC & DR implemented under RAPDRP and Non-RAPDRP for a further period of 3 years from 1st December 2020.

Having considered the matter in detail, the Full Time Directors in the meeting held on 22.05.2020 resolved to accord sanction to invite an open tender for the Annual Maintenance (AMC) & Facility Management Service (FMS) for the IT equipments and physical infrastructure of DC & DR implemented under RAPDRP and Non-RAPDRP for a further period of 3 years from 1st December 2020.

Orders are issued accordingly.

**By Order of the
Full Time Directors**

Sd/-

Lekha G.

Company Secretary (I/C)

To

The Chief Engineer (IT, CR & CAPs)

Copy to:

1. The Financial Advisor / CIA, K S E B L
2. The TA to CMD / Director D, IT & HRM / T, SO & Safety / GE & SCM / GC
3. The PA to the Director (Finance)/ Company Secretary
4. Records/Stock file and Library / AB Section

Forwarded / By Order



Assistant Executive Engineer