



KERALA STATE ELECTRICITY BOARD Ltd

(Incorporated under Companies Act, 1956)

Reg Office:Vydyuthi Bhavanam, Pattom

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CIN: U40100KL2011SGC027424

ABSTRACT

Steps to combat the pandemic, COVID 19 – Billing of HT/EHT consumers - Orders issued.

CORPORATE OFFICE (IT)

BO(FTD)No.302/2020 (IT/CU/HTEHT/2020-21),Thiruvananthapuram. Dated 29.04.2020

- Read: 1. Circular No : D (D, IT & HRM)/COVID 19/2019-2020 dated 31-03-2020 of the Secretary (Administration), KSEBL.
2. Letter No : D (D, IT & HRM)/COVID 19/2019-20 dated 31-03-2020 of the Director (D, IT & HRM).
3. O.O(CMD)No.620/2020(IT/CU/HTEHT/2020-21),Thiruvananthapuram.dated 03.04.2020.
4. Note No. IT/CU/HTEHT/2020-21/07 dated08.04.2020 of Chief Engineer(IT,CR & CAPs) to the Full Time Directors (Agenda 40/4/20)

ORDER

The Chief Engineer (IT,CR & CAPs) as per note read as 4th paper above has reported that KSEBL has accorded sanction as per order read as 3rd paper above for the following billing procedure for HT/EHT consumers for providing incentive for prompt payment of bills as well as allowing grace period for payment of bills as directed by the Government.

1. All HT/EHT consumer bills for consumption during March 2020 will be raised in April 2020 with normal due date as 7 days after bill date. Consumers can make payments 5 days prior to normal due date to claim prompt payment incentive @ 0.3% of bill amount except duties and levies.
2. The normal due date of all HT/EHT consumer bills for the consumption during the month of March 2020 will be extended to 20-04-2020 (19-04-2020 being holiday) so as to allow grace period for payment of bills as directed by Government. Charges for belated payment will not be charged from consumers during this period. However prompt payment incentive will be applicable as described in item (1) above.
3. The Special Officer (Revenue) will raise HT/EHT consumer bills as described in (1) & (2) above.
4. The Chief Engineer (IT, CR & CAPS) will make necessary modification in billing software.

Also sanction was accorded to inform the above procedure to all HT/EHT consumers through SMS and email by Special Officer(Revenue) and Chief Engineer(IT,CR & CAPs).

The above matters were placed before the Full Time Directors as per note read as 4th paper above for ratification of the decisions taken as per paper read 3 above.

Having considered the matter in detail the Full Time Directors in its meeting held on 23.04.2020, resolved to ratify decisions as per Office Order (CMD)No.620/2020(IT/CU/HTEHT/2020-21) dated 03.04.2020 of sanctioning the billing procedure of HT/EHT consumers and informing the procedure to all HT/EHT consumers through SMS and email by Special Officer(Revenue) and Chief Engineer (IT,CR&CAPs).

Orders are issued accordingly.

By Order of the Full Time Directors

Sd/-

LEKHA . G

Company Secretary(i/c)

To

The Special Officer (Revenue)
The Chief Engineer (IT,CR &CAPs)

Copy to:1.The Company Secretary

- 2.The TA to CMD/ Director (D,IT & HRM)/(T&SO,CP,REES & Safety)/(G(E),SCM)/(G-C)
3. The Chief Engineer (HRM),KSEBL
4. The Chief Personal Officer, KSEBL
5. The Financial Adviser, KSEBL

Forwarded / By Order



Assistant Engineer