



## KERALA STATE ELECTRICITY BOARD Ltd

(Incorporated under Companies Act, 1956)

Reg Office:Vydyuthi Bhavanam, Pattom

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CIN: U40100KL2011SGC027424

### ABSTRACT

Steps to combat the pandemic, COVID 19 – waiver of Online payment transaction charges- Sanctioned - Orders issued.

### CORPORATE OFFICE (IT)

BO(FTD)No.314/2020( IT/CU/Covid-19/2020-21),Thiruvananthapuram.Dated 08.05.2020

Read: 1. Circular No : D (D, IT & HRM)/COVID 19/2019-2020 dated 31-03-2020 of the Secretary (Administration), KSEBL.

2. O.O(CMD)No.682/2020(IT/CU/Covid-19/2020-21, dated 27.04.2020.

3. Note No. IT/CU/Covid-19/2020-21/25 dated 29.04.2020 of Chief Engineer(IT,CR & CAPs) to the Full Time Directors (Agenda 59/4/20)

### ORDER

The Chief Engineer (IT,CR & CAPs) as per note read as 3<sup>rd</sup> paper above has reported that various online payment options are available for consumers through direct integration with five banks, Payment Gateways and Bharath Bill Payment System(BBPS). The payment through Direct integration with five banks and BBPS have no transaction charges to be paid by the consumers. The transaction charges through payment gateways are being paid by the consumers. There are requests from various quarters to waive this transaction charges for online payment of Electricity Bills.

In view of the above and considering the steps taken by the State Government as well as Central Government to restrict movement of public to combat pandemic COVID-19, the Chairman & Managing Director as per Office Order read (2) above sanctioned to waive the transaction charges for online payment of Electricity bills through payment gateways for a period from 20.04.2020 to 31.07.2020 and directed to put-up the same before the Full Time Directors for ratification. The above matters were placed before the Full Time Directors as per note read as 3<sup>rd</sup> paper above for ratification of the decision taken as per Office Order read (2) above.

Having considered the matter in detail the Full Time Directors in its meeting held on 30.04.2020, resolved to ratify the decision as per the Office Order (CMD)No.682/2020(IT/CU/Covid-19/2020-21, dated 27.04.2020 to waive the transaction charges for online payment of Electricity bills through payment gateways from 20.04.2020 to 31.07.2020.

Orders are issued accordingly.

**By Order of the Full Time Directors**

Sd/-

**LEKHA . G**

**Company Secretary(i/c)**

To

The Chief Engineer (IT,CR & CAPs)

Copy to: 1.The Company Secretary

2.The Financial Adviser, KSEBL

3.The TA to CMD/ Director (D,IT & HRM)/(T&SO,CP,REES & Safety)/(G(E),SCM)/(G-C)

Forwarded / By Order

*Wassan*  
Assistant Engineer