



KERALA STATE ELECTRICITY BOARD Ltd

(Incorporated under the Companies Act, 1956)

Registered Office: Vydyuthi Bhavanam, Pattom,

Thiruvananthapuram – 695 004

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ABSTRACT

Promotion of Digital transactions in KSEBL - Withdraw the facility of waiver of online application fee given to new service connection from November 2022 onwards - Sanctioned - Orders issued

CORPORATE OFFICE (IT)

BO (FTD)No.863/2022(ITCU-AE3/2022/89)

Thiruvananthapuram,Dated: 27.10.2022

- Read: 1.B.O(FTD)No.332/2021(No.IT/CU/Online Promotion/2021-22 dated 06.05.2021.
2.Note No.ITCU-AE3/2022/89(1) dated 16.04.2022 of the Chief Engineer (IT, CR & CAPs) submitted to the Full Time Directors (Agenda item No.89/4/22).
3.Note No.ITCU-AE3/2022/89(2) dated 07.06.2022 of the Chief Engineer(IT, CR & CAPs) to the Full Time Directors (Agenda item No.16/6/22).
4.Note No.ITCU-AE3/2022/89 (3) dated 05.09.2022 of the Chief Engineer (IT, CR & CAPS) submitted to the CMD through Director (Distribution,IT & SCM),KSEBL.
5.GO (P) No. 1/2021/PIE & MD dated 07.10.2021.
6.Note No.ITCU-AE3/2022/89 (5)Dated: 08.10.2022 of the Chief Engineer (IT,CR &CAPs) submitted to the Full Time Directors ((Agenda item No. 21/10/22).

ORDER

As part of promoting online new service connection applications, KSEBL has waived the fee for all online new service connection applications beginning from January 1, 2020 and as per the B.O. read as 1st above, the waiver of the new connection online application was extended up to 31st March 2022. Further, as per the note read as 2nd above, the request for extending the period of application fee waiver for another one year was placed before the Full Time Directors, and in this regard the Chairman and Managing Director have suggested to consider paperless submission of applications for all consumer services rendered online.

Accordingly, online applications received for existing online consumer services were analysed and found that the majority of the consumers are still submitting application offline. Hence for further promoting online application, Chief Engineer (IT, CR & CAPs) as per the note read as 3rd above has recommended to waive the application fees for all applications submitted online upto 31.12.2022 along with the extension of application fee waiver for new service connection upto 31.12.2022.

The matter was placed before the FTD meeting held on 13.06.2022 as per the note read as 3rd above, but since more clarification was required on the decision taken, the same was placed before the Chairman & Managing Director as per the note read as 4th above. In response, the Chairman and Managing Director has directed to adopt the waiver of the application fee, if there exists a Government policy in this regard. Also it was directed to furnish the details of annual fee

collected. Incorporating all required details, the matter was again placed before the Full Time Directors, as per the note read as 6th above.

Having considered the matter in detail, the Full Time Directors in its meeting held on 12.10.2022.

Resolved to withdraw the facility of waiver of Online application fee given to all the new service connections from November 2022 onwards.

Further resolved to ratify the action of application fee waiver facility, to all the new online service connections with effect from 01.04.2022 to till date.

Orders are issued accordingly.

**By Order of the
Full Time Directors**

Sd/-

**LEKHA G
Company Secretary**

To:

The Chief Engineer (IT,CR & CAPS)

Copy to: The Financial Adviser/ Chief Internal Auditor/ Company Secretary

The TA to CMD/ Director (D,SCM&IT)/(T,SO,P&S)/(G-C)/(G-E)/(REES,S,N,S&W)

The PA to Director (Finance & HRM)

The CA to Secretary (Administration)

Stock File.

Forwarded / By Order



Assistant Engineer