



KERALA STATE ELECTRICITY BOARD Ltd

(Incorporated under the Companies Act, 1956)

Registered Office: Vidyuthi Bhavanam, Pattom,

Thiruvananthapuram – 695 004

CIN: U40100KL2011SGC027424

Website: www.kseb.in

Phone: +91 471 2514685, 2514331

Email: ddkseb@kseb.in

ABSTRACT

Excess bill amount in Consumer No.1166022019502 under Electrical Section Central, Kozhikode --News paper report dated 28.06.2022 - Disconnection of supply- Sanctioned - Orders Issued.

CORPORATE OFFICE (SBU-D)

BO (FTD)No.818/2022(DIRDSCM/EL/2022-23/)

Thiruvananthapuram, Dated: 07.10.2022

- Read: 1.Letter No CE DN/AB1/General/20 22-23/799 dated 30.06.20 22 of the Chief Engineer, Distribution North, Kozhikode.
- 2.Newspaper cutting dated 28.06.2022.
- 3.Note No.DIRDSCM/EL/2022-23/ dated 03.09.2022 of the Director Distribution, IT & SCM) to the Full Time Directors (Agenda Item No.9/9/22).
- 4.Note No.DIRDSCM/EL/2022-23/ dated 20.09.2022 of the Director Distribution, IT & SCM) to the Full Time Directors (Agenda Item No.47/9/22).

ORDER

The Chief Engineer, Distribution North, Kozhikode as per letter read as 1st above reported that an abnormal hike in consumption were observed in 08/2020 and 12/2020 due to Earth Leakage at the premises of the consumer Smt. Kalliyani K, Puthiyadath Kandi Paramba, Puthiyara, Kozhikode with Consumer No. 1166022019502. The average monthly consumption of this consumer is around 26 units only. Since the consumer defaulted the payment of current charges from 27.08.2020 onwards, the service connection was disconnected on 25.03.2022. The consumer has not approached the section office or filed any grievance till the matter is appeared in News paper.

The matter was reported through daily dated 28.06.2022. Based on the paper news, inspection was conducted by the Deputy Chief Engineer, Electrical Circle, Kozhikode and the Assistant Executive Engineer, Nadakkavu in the consumer's premise on 29.06.2022 as per the instruction from the office of the Chairman & Managing Director. Then, it was observed that the consumer was living in a precarious condition and deserves a sympathetic treatment with regard to the abnormal consumption resulted due to earth leakage. Hence, the Chief Engineer, Distribution North, Kozhikode recommended to waive the pending current charge arrears against the consumer amounting to Rs.23,318/- as on 30.06.2022 including the surcharge on sympathetic condition of the consumer.

The service connection was re-connected on 29.06.2022 without insisting the payment of arrears , after ensuring that, there is no earth leakage.

Considering the sympathetic condition of the consumer, the matter was placed before the Full Time Directors as per the notes read as 3rd and 4th above.

Having considered the matter in detail, the Full Time Directors in its meeting held on 28.09.2022, resolved to accord sanction to the Chief Engineer, Distribution North, Kozhikode to waive the abnormal current charge billed to the Consumer No. 1166022019502 during the period 08/2020 and 12/2020 under Electrical Section, Central, Kozhikode due to earth leakage amounting to Rs.23,318/- as on 30.06.2022 including surcharge, on humanitarian grounds as a special case.

Orders are issued accordingly.

**By Order of the
Full Time Directors**

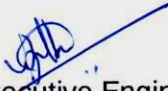

LEKHA G
Company Secretary

To:

The Chief Engineer, Distribution (North), Kozhikode.

Copy to: The Chief Engineer (IT & CR)/ Financial Advisor/ Chief Internal Auditor/Company Secretary/ LA&DEO/ CVO/ CPRO
The Deputy Chief Engineer, Electrical Circle, Kozhikode
The TA to (CMD/Director (G-C)/ (G-E)/ (T,SO, Planning & Safety)/(D,IT & SCM)/ (REES, Soura, NILAUVU Project, Sports &W)/.
The PA to Director (Finance & HRM)
The RAO/ RAO/ LLO / Special Officer (Revenue)
The CA to Secretary (Administration)
Stock File.

Forwarded / By Order


Assistant Executive Engineer